

Volume I

December 7, 2018

Note From Alicia:

"We make a difference in your process because we listen to what your team identifies as improvements needed within your organization. What that means for you is we understand each company is different and our focus is to make what we do work within your organization, not the other way around. Understanding your issues and executing a plan to resolve them is what we do, all we do."



-Alicia, Founder & CEO

Trust Consulting Group

Thank you for taking the time to read our first newsletter. We understand how valuable your time is and appreciate your interest in our organization. This new initiative, one that you will see monthly, is aimed at making sure we are delivering on our commitment to you of uncompromising service.

2018, without a doubt, has been our best year here at TRUST Consulting Group and we thank you for that. Our company is stronger because of our relationship with our partners: we have new business relationships because of referrals from you; our services are more powerful, more efficient and easier to use because of your feedback - we asked the questions about what we could do better and you told us and we made it happen.

The enhancements (eRestaurant plug-in, Snag application integration into our eBoarding platform) truly make our platform more efficient offering for you. We understand your bottom line is positively impacted by reducing labor costs and integration is part of our focus.

The new functionalities such as safety quizzes, shift availability forms and automation of payroll and review processes built on our goal of moving your hiring team away from data entry and back into the restaurants so they can support your employees and provide service to your customers.

We can't wait until 2019 because there's more exciting things to do. As always, we will continue to provide one-on-one support - you'll never call our office and talk to an automated call system And our goal in Q1, 2019 is to give more control to your hiring team in terms of user access and document management. Our plan, and each enhancement for 2019, is centered around making your team more efficient because we are as focused on your bottom line as you are.

What you may have Missed?

- **Stay up to date on the latest business trends and see what's happening industry wide.**
 - [Benefits of HR Automation](#)
 - [McDonalds gets 'More Aggressive'](#)
 - [McDonalds: Goodbye Cashier, Hello Kiosk!](#)
- **Follow us on [Facebook](#) to see what were up to!**
- **Check out ['The Restaurant Warrior'](#) for up to date news in the fast food service industry.**
- **Want to know more about how our Onboarding process stands out from the rest? Check out our [Insights](#) page to learn more.**



We treat your entire team with courteous, personalized care.

Employee Thoughts

"We don't see problems, we see opportunities to make our Partner's business better."
 -Marc, COO

Contact Us

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Maximizing Employee Value

We want to make a difference in your process and we offer a number of services for you to choose from.

- WOTC management is an often overlooked tax benefit that lowers your federal tax liability. It can seamlessly be integrated into your eBoarding process.
- Make your hiring team's job easier while adding money to your company's bottom line with a ROI after your first new hire each month. Choose our Pro-Series eBoarding package, which includes your handbook, the W4 and I9.
- Wanting to make your orientation process more one-stop shop? Our Pro-Series Plus incorporates an interactive safety quiz, shift availability form and more.
- eVerify
- Background checks
- Online FoodHandlers Classes (Texas only)

Big Picture

Trust Consulting Group understands the big picture, and the bottom line. Running a restaurant is about making fast food and the customer experience, not about drowning in paperwork. Our passion is creating new opportunities, building value and reducing stress for our partners. It is what sets us apart from other "cookie cutter" consultants.

Uncompromising service is our foundational core value. Find out more about how we define Uncompromising Service.

